# **RETURN NOTIFICATION**

Customer number

### IF YOU WISH TO RETURN ITEMS:

Date

- 1. Fill in the return notification and attach it to the shipment.
- 2. Attach the pre-filled return label to the shipment. The original shipping label is used when return via DB Schenker or Omniva.
- 3. Request a receipt for the return and retain it for 3 months.

4. If you wish to return a product to the department store, please take this form with you.

For further instructions, please go to stockmann.com

If you wish to exchange the size of the product you ordered, you may make a new order online and return the wrong size free of charge. This allows you to check immediately if the product is available in the desired colour or size.

Number Item Qty Price Unit price Return code Additional information Continue on the other side if necessary

### **RETURN CODES**

ITEM 1A Quality 1B Colour 1C Price

2 Wrong item

#### ITEM IS BROKEN

**3A** I want a new item to replace

- the broken one
- 3B I don't want a new item

Please describe the fault in additional information.

## You can place a new order at: STOCKMANN.COM

WRONG SIZE

4B Too small

6 Other reason

5 Delivery took too long

4A Too big

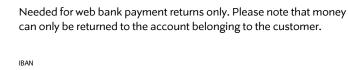
Customer service answers to questions regarding online orders.

Finland: +358 (0)9 1211 asiakaspalvelu@stockmann.com

Estonia: +372 633 9540 / +372 633 9539 klient@stockmann.com

Latvia: +371 6 707 1222 klientuinfo@stockmann.com Payment method

Order number



ACCOUNT NUMBER FOR REFUND



Daytime telephone number